

Municipality of Genoa

Local workshop: The gap between urban/rural areas, the digital divide and citizenship

November 10Th 2022

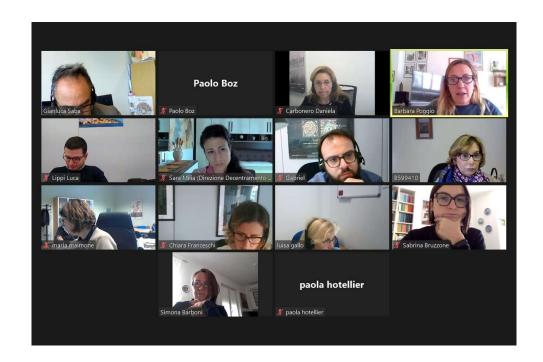
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Women: 10

Men: 4

Number of attendees (citizens): 0 Number of experts (local stakeholders, cities staff): 14



"The Digital Folder for everyone"

During our expert committee meeting in November we discussed a lot on the gap existing between the digital tools improved by our Municipality, as the Digital Folder, and the difficulties faced by many citizens with the use of digital instruments. So, in order to answer to their needs, we decided to organize 9 training events dedicated to the use of the Digital Folder on our territory.

The Municipality of Genoa is divided in 9 small Municipalities and our aim was to have an event in every single Municipality to reach the largest number of citizens possible.

The first two events took place on the 1th and the 2th of December with a good number of participants. The other seven training days will be during January and February 2023.



Citizens committee

Main reactions, lessons learned, expressed needs and proposals "from the field":

- Importance of educating citizens to digital tools
- Importance of bridging the gap between citizens and administration

Relevance of selected best practices Link with EUDIGIT's objectives

EUDIGIT's objectives	n°	Action/ project
Strengthening EU citizenship and citizens awareness		Digital folder for everyone
Contributing to reduce the digital gap in cities		Digital folder for everyone
Co-building digital policies with citizens		

Thank you for your attention!





